SafeNest
CARE SERVICES LTD
*Quality Care You Can Trust*

AUGUST 2026

# NEWSLETTER

Caring today, for a better tomorrow.

A MESSAGE FROM OUR

## REGISTERED MANAGER

Welcome to the first edition of the SafeNest Care Services newsletter.

Our mission is simple: to deliver compassionate, reliable and high-quality care that promotes independence, dignity and wellbeing in the comfort of each client's home.

Thank you for trusting us to be part of your care journey.

**Patience Doku**
Registered Manager



**"Compassionate care begins with listening."**

Respectful support, shaped around each person.

## OUR VALUES

| S | T | R | I | V | E |
|---|---|---|---|---|---|
| Safety | Teamwork | Respect | Integrity | Valuing person-centred care | Empathy & compassion |

## COMPANY UPDATES

A milestone month for SafeNest

- Proud to be registered with the Care Quality Commission (CQC).
- Members of the Homecare Association and HCPA.
- Now accepting new private clients.
- Recruiting compassionate, skilled care professionals.
- Implementing Careberry, our digital care management system, subject to final contract completion.
- Committed to delivering safe, reliable and person-centred care every day.

**Quality care you can trust.**

**03333 390026** info@safenestcareservices.co.uk www.safenestcareservices.co.uk

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## QUALITY SPOTLIGHT

### Safer recruitment — why it matters

Our clients' safety and wellbeing come first. Every SafeNest team member completes a rigorous safer recruitment process:

- Enhanced DBS checks
- Right-to-work verification
- Employment references
- Training and competency assessments
- Ongoing supervision and support



## HEALTH FOCUS

### Stay cool. Stay hydrated.

Hot weather can affect anyone, especially older adults.

- Drink regularly throughout the day
- Avoid direct sunlight during peak hours
- Wear light, loose clothing
- Eat light, balanced meals
- Check in on loved ones regularly

## MEET OUR TEAM



### Patience Doku

**Registered Manager**

Leads with passion and integrity to ensure the highest standards of care for our clients and support for our team.



### Joana Nartey

**Administrative & Compliance Officer**

Supports the smooth running of our service and helps maintain compliance and quality at every step.

## OUR SERVICES

**Personal care • Medication support • Dementia care • Mental health support**

**Personal assistant services • Hospital discharge & reablement • Respite care • Live-in care**

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